An Update from West Calgary Dental Group

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Feel free to call, leave a message or a virtual request for service (see below).

Dear Patients, Friends & Families:we trust you are staying well.

Week 7 of government-regulated restrictions and we are limited to the treatment ofserious infections, severe pain and trauma. Elective visits are still on hold. We have had many calls regarding urgent and worsening clinical concerns. At present we are seeing patients on an emergency and appointment-only basis.

Through it all, precision and highly personalized care remains bedrock to our philosophy. We are confident that our clinic is fortified and safe.

A Virtual Consultation tab is available via our website and helps us connect further for service requests and opinions. When need exists, please "deputize" a member of your household to become a member of our clinical team by submitting a photographic record. A coupleof images can be captured by a cell phone camera in focus with decent lighting. A plastic spoon or kitchen spatula can move the cheeks and lips out of the way to show the problem. A dentist will evaluate and connect with you.

Your future visits will look somewhat different than in the past, however. Patient prescreening and appointing will be in keeping with the current regulations and best practices. Expect more preventive care and treatments to be done at a single visit as regulations open further. Patients will have an arrival-routine that will involve some participation. Extra fancy PPE is worn by our clinical team— but behind it we are still for you! <u>As always, please let us</u> know how we can make it easier for you and your family.

Remember that <u>a smile</u> is always in season and helps heal those around us the moment it is shared. We look forward to seeing you again soon.

From the Team at West Calgary Dental Group