

Patient Safeguards in our Dental Clinic

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What makes West Calgary Dental Group different and what are patients and staff looking for that we provide?

75 years ago, when the office was built, the dentists knew that **individual rooms** with walls separating patients would be of benefit not only for **privacy** but certainly for **infection prevention and control**.

The patient experience is further enhanced by **glass doors, HVAC** and **HEPA** filtering systems, and **comfortable** surrounds.

Professional cleaners disinfect patient contact surfaces.

Our team wears **PPE appropriate to the level of aerosol production and airborne risk**. The PPE may include single-patient-use clinical gowns, level III and/or N95 masks, full face-shields and clinical scrubs.

Individualized, numbered and **sterile-proven instruments** in quarantined cassettes is a significant safeguard in our standard.

We **actively screen for patients who are symptomatic** for respiratory disease and reschedule their visit to a healthier date.

While it is a matter of individual privacy and decision-making, our team respects **vaccination**. We look to each other and our broader community to follow the evolution of **public health guidelines**.

We are concerned about your **medical history**, we keep it confidential and seek to understand it well. There are many things we do to plan a **reduced-stress visit** and/or help with medical needs. This may include **scheduling** early morning appointments, **prescribing** anxiety-reducing medications, or **communicating directly with your pharmacist or physician**.

Contactless payment options and **barriered surfaces** enhance our patient protocols. **Modernized digital x-ray systems** with greatly reduced radiation levels, and digital appointment confirmation, check-in, text/email and **paperless processes** are also safeguards.

We have a **comfortable patient reception area**, **tele-dentistry** options for follow-up and consultative discussions, and **hand-sanitizers**.

However, of the most important things we offer **teamwork** to elevate our patient's confidence in a safe visit.

So please do know that these things, and **literally hundreds more**, have been carefully thought about and prepared especially for your safety. You are welcome to **speak directly with any of our team members about this**, including either of our dentists. A simple walk-thru tour may also be arranged.

These safeguards are worth telling others about who may be hesitant to come to get their teeth cleaned and taken care of.

Click this link to email this page to someone you care about, as it may encourage them to feel safe in our clinic and take care of themselves as well.

To book an appointment for yourself or someone you care about please follow this link.